

Online Learning Support and Assistance Schedule
Office of Online Learning
March 11-22, 2024 (two weeks)

Day/Date	Time	Event	Location	Staff
Mon. March 11, 2024	9-10 am	Blackboard/Online Office Hour	ATLC 437/Zoom	J. McKamey
Tues. March 12, 2024	12 noon-1 pm	Blackboard/Online Office Hour	ATLC 437/Zoom	J. McKamey
Fri., March 22, 2024	12 noon-2 pm	SPARK Series: Quality Course Design	Zoom	S. Stafford

NOTE: Dr. Jon McKamey, Instructional Designer will be out of the office Wednesday, March 13-Friday, March 22. He will be monitoring email for any urgent needs.

Remote Assistance from the Instructional Designer

Remote assistance for online course design and support and Blackboard information and issues is available both in-person or on Zoom. Contact Dr. Jon P. McKamey, Instructional Designer for an appointment.

Blackboard/Online Office Hours (facilitated by Dr. Jon P. McKamey, Instructional Designer)

Drop by ATLC 437 during these hours **OR** join on Zoom to get help with specific Blackboard tools, troubleshooting, or any remote learning-related topic. Come prepared with your specific needs for which you are seeking solutions. These times are not for in-depth training on a given topic or tool.

Zoom Meeting Room:

- <https://cincinnatistate-edu.zoom.us/j/81060585299?pwd=QVRaMDJBcWNEcUxMeE4vQnZtTnU3QT09>
- Meeting ID: 810 6058 5299
- Passcode: 672017

One tap mobile:

- +13126266799,,81060585299#,,,,,0#,,672017# US (Chicago)
- +16468769923,,81060585299#,,,,,0#,,672017# US (New York)

Dial by your location for Audio Portion (if needed):

- +1 312 626 6799 US (Chicago)
- +1 646 876 9923 US (New York)
- Meeting ID: 810 6058 5299
- Passcode: 672017

SPARK Series: *Quality Course Design* (facilitated by Dr. Stephanie Stafford, Associate Dean of Teaching and Online Learning)

Discover the transformative power of quality course design and its profound impact on student success in this engaging lunch-and-learn session. Dive into the world of Quality Matters (QM), where course review leads to enhanced design, facilitating smoother navigation for students, breaking down barriers to achievement, and ultimately yielding superior outcomes. This session is not just an overview of QM; it is

an interactive opportunity for participants to delve into QM standards, fostering discussions and equipping them with the tools to create actionable plans for elevating their course designs.

Visit this link to register for the SPARK session and receive the Zoom link:

<https://forms.office.com/pages/responsepage.aspx?id=qGtLS4ZRCU25soyV9ynEsr7bKfoQCnhJtIDy5vdz1g9UOEEyVI15TUZUNIRGMTBENUJVTUxZT1hDUy4u>

Zoom Support for Faculty and Staff (facilitated by Paul D. DeNu, Tech. Communications Specialist)

Zoom Support is facilitated by Paul D. DeNu from the Office of Online Learning. If you need any Zoom troubleshooting, additional training, or have any technology-related questions, you can join a scheduled session or email Paul at pddenu@cincinnatiatstate.edu to schedule an appointment. The one-on-one appointment will be held in a live Zoom session using the room listed here.

Zoom Meeting Room:

- <https://cincinnatiatstate-edu.zoom.us/j/81438614572?pwd=MWkySzBWZmRWN3hLZmpMaUZseHpRZz09>
- Meeting ID: 814 3861 4572
- Passcode: 5m201r

One tap mobile

- +16468769923,,81438614572#,,,,,0#,,465294# US (New York)
- +13017158592,,81438614572#,,,,,0#,,465294# US (Germantown)

Dial by your location for Audio Portion (if needed):

- +1 646 876 9923 US (New York)
- +1 312 626 6799 US (Chicago)
- Meeting ID: 814 3861 4572
- Passcode: 465294

Support Team Contact Information (email is the best method to initiate contact):

Dr. Stephanie Stafford, Associate Dean of Teaching and Online Learning
Email: stephanie.stafford@cincinnatiatstate.edu Telephone: 513.569.1426

Dr. Jon P. McKamey, Instructional Designer, Office of Online Learning
Email: jon.mckamey@cincinnatiatstate.edu Telephone: 513.569.1696 or Google Voice 513.223.3395

Paul D. DeNu, Technical Communication Specialist, Office of Online Learning
Email: pddenu@cincinnatiatstate.edu