Online Learning Support and Assistance Schedule
Office of Online Learning
September 18-22, 2023

Day/Date	Time	Event	Location	Staff
Tues. Sept. 19, 2023	2-3 pm	Blackboard Office Hour	ATLC 437/ Zoom	J. McKamey
Wed. Sept. 20, 2023	11 am-12 noon	Blackboard Office Hour	ATLC 437/ Zoom	J. McKamey
Thurs. Sept. 21, 2023	10-11 am	Blackboard Office Hour	ATLC 437/ Zoom	J. McKamey
Fri. Sept. 22, 2023	8-9 am	Blackboard Office Hour	ATLC 437/ Zoom	J. McKamey

Remote Assistance from the Instructional Designer

Remote assistance for online course design and support and Blackboard information and issues is available both in-person or on Zoom. Contact Dr. Jon P. McKamey, Instructional Designer for an appointment.

Blackboard Office Hours (in person and Zoom) (facilitated by Dr. Jon P. McKamey, Instructional Designer)

Drop by ATLC 437 during these hours **OR** join on Zoom to get help with specific Blackboard tools, troubleshooting, or any remote learning-related topic. Come prepared with your specific needs for which you are seeking solutions. These times are not for in-depth training on a given topic or tool.

Zoom Meeting Room:
- https://cincinnatistate-edu.zoom.us/j/81060585299?pwd=QVRaMDJBcWNEcUxMeE4vQnZtTnU3QT09
- Meeting ID: 810 6058 5299
- Passcode: 672017

One tap mobile:
- +13126266799,,81060585299#,,,,,,0#,,672017# US (Chicago)
- +16468769923,,81060585299#,,,,,,0#,,672017# US (New York)

Dial by your location for Audio Portion (if needed):
- +1 312 626 6799 US (Chicago)
- +1 646 876 9923 US (New York)
- Meeting ID: 810 6058 5299
- Passcode: 672017

Zoom Support for Faculty and Staff (facilitated by Paul D. DeNu, Tech. Communications Specialist)

Zoom Support is facilitated by Paul D. DeNu from the Office of Online Learning. If you need any Zoom troubleshooting, additional training, or have any technology-related questions, you can join a scheduled session or email Paul at pddenu@cincinnatistate.edu to schedule an appointment. The one-on-one appointment will be held in a live Zoom session using the room listed here.

Zoom Meeting Room:
- https://cincinnatistate-edu.zoom.us/j/81438614572?pwd=MWkySzBWZmRWN3hLZmpMaUZseHpRZz09
- Meeting ID: 814 3861 4572
- Passcode: 5m201r

One tap mobile
- +16468769923,,81438614572#,,,,,,0#,,465294# US (New York)
- +13017158592,,81438614572#,,,,,,0#,,465294# US (Germantown)

Dial by your location for Audio Portion (if needed):
- +1 646 876 9923 US (New York)
- +1 312 626 6799 US (Chicago)
- Meeting ID: 814 3861 4572
- Passcode: 465294

Support Team Contact Information (email is the best method to initiate contact)**:**

Dr. Stephanie Stafford, Assistant Dean of Online Learning
Email: stephanie.stafford@cincinnatistate.edu Telephone: 513.569.1426

Dr. Jon P. McKamey, Instructional Designer, Office of Online Learning
Email: jon.mckamey@cincinnatistate.edu Telephone: 513.569.1696 or Google Voice 513.223.3395

Paul D. DeNu, Technical Communication Specialist, Office of Online Learning
Email: pddenu@cincinnatistate.edu