

Online Learning Support and Assistance Schedule
Office of Online Learning
October 10-14, 2022

Day/Date	Time	Event	Location	Staff
Mon. Oct. 10, 2022	10-11 am	Blackboard Office Hour	Zoom	J. McKamey
Mon. Oct. 10, 2022	1-2 pm	Blackboard Open Lab	Main 347	J. McKamey
Tues. Oct. 11, 2022	8-9 am	Blackboard Open Lab	Main 347	J. McKamey
Tues. Oct. 11, 2022	12 noon-1 pm	Blackboard Office Hour	Zoom	J. McKamey
Tues. Oct. 11, 2022	1-2:30 pm	Office Hours with Dr. Stafford	Main 347	S. Stafford
Wed. Oct. 12, 2022	10-11:30 am	Office Hours with Dr. Stafford	Main 347	S. Stafford
Thurs. Oct. 13, 2022	11 am-12:30 pm	Office Hours with Dr. Stafford	Main 347	S. Stafford

Remote Assistance from the Instructional Designer

NOTE: Dr. McKamey will be away from the office after Tuesday, October 11 and will return on Tuesday, November 1. He will be monitoring email for any urgent matters while he is away.

Remote assistance for online course and Blackboard issues is available both in-person or on Zoom. Contact Dr. Jon P. McKamey, Instructional Designer for an appointment.

Virtual Blackboard Office Hours (facilitated by Dr. Jon P. McKamey, Instructional Designer)

Drop in during these hours to get help with specific Blackboard tools, troubleshooting, or any remote learning-related topic. Come prepared with your specific needs for which you are seeking solutions. These times are not for in-depth training on a given topic or tool.

Zoom Meeting Room:

- <https://cincinnatistate-edu.zoom.us/j/81060585299?pwd=QVRaMDJBcWNEcUxMeE4vQnZtTnU3QT09>
- Meeting ID: 810 6058 5299
- Passcode: 672017

One tap mobile:

- +13126266799,,81060585299#,,,,,0#,,672017# US (Chicago)
- +16468769923,,81060585299#,,,,,0#,,672017# US (New York)

Dial by your location for Audio Portion (if needed):

- +1 312 626 6799 US (Chicago)
- +1 646 876 9923 US (New York)
- Meeting ID: 810 6058 5299
- Passcode: 672017

In-person Blackboard Open Lab (facilitated by Dr. Jon P. McKamey, Instructional Designer)

This is an *in-person* opportunity. Drop in at any time during the lab hours (Main Building, Room 347) to get assistance with any Blackboard or online course topics of your own choosing. Not for full topic or tool training.

Office Hours with Dr. Stephanie Stafford (facilitated by Dr. Stephanie Stafford, Asst. Dean for Online Learning)

Are you starting to or thinking about developing a Web or Hybrid course? Or are you considering revamping your current courses but not sure where to start? Or maybe you want to better align your course materials and assessments to the course learning outcomes? Visit Dr. Stephanie Stafford during her open office hours in Main 347 for assistance. Swing by to ask questions, get support on a specific instructional method, or any other support you may need.

Zoom Support for Faculty and Staff (facilitated by Paul D. DeNu, Tech. Communications Specialist)

Zoom Support is facilitated by Paul D. DeNu from the Office of Online Learning. If you need any Zoom troubleshooting, additional training, or have any technology-related questions, you can join a scheduled session or email Paul at pddenu@cincinnatiastate.edu to schedule an appointment. The one-on-one appointment will be held in a live Zoom session using the room listed here.

Zoom Meeting Room:

- <https://cincinnatiastate-edu.zoom.us/j/81438614572?pwd=MWkySzBWZmRWN3hLZmpMaUZseHpRZz09>
- Meeting ID: 814 3861 4572
- Passcode: 5m201r

One tap mobile

- +16468769923,,81438614572#,,,,,0#,,465294# US (New York)
- +13017158592,,81438614572#,,,,,0#,,465294# US (Germantown)

Dial by your location for Audio Portion (if needed):

- +1 646 876 9923 US (New York)
- +1 312 626 6799 US (Chicago)
- Meeting ID: 814 3861 4572
- Passcode: 465294

Support Team Contact Information (email is the best method to initiate contact):

Dr. Stephanie Stafford, Assistant Dean of Online Learning
Email: stephanie.stafford@cincinnatiastate.edu Telephone: 513.569.1426

Dr. Jon P. McKamey, Instructional Designer, Office of Online Learning
Email: jon.mckamey@cincinnatiastate.edu Telephone: 513.569.1696 or Google Voice 513.223.3395

Paul D. DeNu, Technical Communication Specialist, Office of Online Learning
Email: pddenu@cincinnatiastate.edu